



Lynette Edwards

Mediator/Facilitator

B.App.Sc
Post Grad Dip Counselling
NMAS Accredited Mediator

“Throughout my career I have been driven to ensure people’s needs are met. I bring this passion and drive to every mediation; to understand your needs, communicate them and explore solutions.

Nothing is impossible!”

Lynette Edwards is a Mediator, Conciliator, Facilitator, and Conflict Resolution professional. Lynette specialises in the management of interpersonal conflict, workplace disharmony and conflict; and facilitates community and public consultation. She offers clients the benefit of over 25 years of diverse experience in government, private and not-for-profit sectors.

Lynette has mediated in many contexts, including disputes among directors and stakeholders of sporting federations; global IT companies; partnerships; children’s sport; community groups; consumer and commercial disputes, small business disputes, residential tenancy disputes, motor vehicle disputes, building and construction disputes; workplace employee relations; interpersonal and neighbourhood disputes.

Lynette has mediated locally and with parties across Australia, Europe, Asia and Africa.

Lynette is an associate working with Negocio Resolutions and a conciliator at the NSW Civil and Administrative Tribunal (NCAT) at the Department of Communities and Justice and has conciliated hundreds of matters. She was previously at the Small Business Commission mediating and supporting mediations around retail, commercial leasing issues, lock outs and other small business matters.

Lynette has been a regular presenter and facilitator of round tables and strategy sessions and has been responsible for the smooth conduct of many community meetings. She has been an Independent Chair in public consultations on large infrastructure government projects such as NorthConnex and WestConnex|Transurban. She is often asked to be a coach and trainer to employees and her work is valued by her colleagues and mentees.

Lynette began her working career in the health sector as an orthoptist, where her interest in the wellbeing of others commenced. She worked at IBM as a consultant, in construction as a business and stakeholder engagement manager, and has a nearly 15-year successful career in government managing wide ranging public consultation processes involving diverse and conflicted community and business stakeholders. Additional roles supporting a physically and emotionally safe workplace included serving as Union Delegate, Grievance Officer, Work, Health and Safety Officer(WHS) and a Health and Safety Representative (HSR) of SafeWork NSW.

Lynette relates easily to people, bringing to her work a calm, and professional approach. She has been called on to facilitate numerous conversations ranging from bullying and harassment, work performance, cultural misunderstandings to applying HR policies and procedures and Award negotiations. She has been a key player in resolving workplace misunderstandings.

Having lived in the Middle East, the United Kingdom and now Australia, Lynette brings a unique perspective to resolving conflict.

Alongside some of the world's leading dispute resolution specialists, Lynette is a mediation Judge for the prestigious International Chamber of Commerce (ICC) mediation competition in Paris, France, where competitors resolve international commercial disputes through mediation. She also judges in other international mediation competitions.

Contributing to Lynette's success are the extensive years of volunteer service, which enriched and enhanced her range of experiences, interacting with people with strong emotions, conflict and trauma.

Some of Lynette's past volunteering roles included Barnardos Australia: Short Term housing support; High School Counsellor; Shine for Kids: Supporting children with a parent in the criminal justice system; Sydney City Mission (now Mission Australia): working with victims of crime; Community Restorative Justice: court support officer.

Lynette currently volunteers with the following organisations:

- **Lifeline.** Suicide crisis supporter. Awarded Recognition Award for the 2020 NSW Volunteer of the Year Award, Mid-Western Sydney Region
- **Voluntas Ltd.** Lynette is a pro bono mediator and dispute resolution practitioner to the volunteer community. She has recently joined the Voluntas Board.

Lynette is a qualified Counsellor and is expert at building the trust required for open conversation through her focussed, patient and caring manner – qualities that are needed for people to achieve optimal outcomes.

Lynette is nationally accredited as a mediator by the National Mediation Accreditation Standards (NMAS) Board of Australia. She is a Professional Member of the Resolution Institute.



We are honoured that our office is located on the ancestral lands of the Gadigal People of the Eora Nation. We often work on the lands of other Aboriginal and Torres Strait Islander people. We acknowledge all First Australians, whose cultures are among the oldest living cultures in human history, as the traditional custodians of the continent. We pay respect to their Elders past, present and emerging and extend our recognition and respect to all First Nations people.

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